



F.3(1)/Admn/2013/IGDTUW/033

Dated: 10.05.23

ORDER

In order to strengthen the mechanism for handling the grievances/complaints received from students, the Student Grievance Redressal Committees (SGRC) has been reconstituted with the following objectives:

- (i) To introduce a fair, impartial and consistent mechanism for redressal of various issues faced by the students of IGDTUW.
- (ii) To ensure that grievances are resolved promptly and in complete confidentiality.
- (iii) To uphold the dignity of the University by promoting cordial student-teacher relationship.

The Student Grievance Redressal Committee (SGRC) consisting of following members has been constituted to redress the grievances related to students:

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|--|---|--------------------------|
| (i) Prof. R K Singh, Dean (Student Welfare) & Professor | : | Chairperson |
| (ii) Prof. Rashmi Ashtt, Professor (DAP) & HoD | : | Member |
| (iii) Prof. Nidhi Goel, Professor (ECE) & HoD | : | Member |
| (iv) Prof. Manoj Soni, Professor (MAE) & Registrar | : | Member |
| (v) Prof. Arvind Jayant, Professor (Mgmt.) & HoD | : | Member |
| (vi) Ms Anushka Jain, B.Tech (IT) 2 nd Year(Roll No.11801032021): | : | Member (Special Invitee) |

The term of the Chairperson and members shall be for a period of two years. The term of the special invitee shall be one year.

Aggrieved students shall represent their grievances either in person in writing to the Chairperson of the Student Grievance Redressal Committee (SGRC), instead of directly forwarding their complaints to the higher authorities outside the University and without making any efforts to solve the problem in-house.

B. Kumar

Registrar, IGDTUW

Dated:

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Copy forwarded for information to the:

- 1) PS to Hon'ble Vice Chancellor, IGDTUW
- 2) All Committee Members, Student Grievance Redressal Committee, IGDTUW
- 3) All Deans/HoDs/Dy. Dean (s), IGDTUW
- 4) System Analyst, IGDTUW- with a request to upload the same on University website.
- 5) Guard File.

B. Kumar

Registrar, IGDTUW